



An important update about coronavirus

Geisinger is always prepared to handle any public health concern, and that stands true with COVID-19. We continue to monitor the novel coronavirus situation and follow guidance from the Pennsylvania Department of Health and Centers for Disease Control and Prevention.

Teams from Geisinger have been regularly meeting since January in prepare and response to COVID-19 cases. These groups are working on topics such as: staff training and education; personal protective equipment; communications; employee health and exposures; and more.

Geisinger wants to ensure that cost is not a barrier to testing for COVID-19 (or the coronavirus). In an effort to address the spread of COVID-19, Geisinger Health Plan (GHP) will cover any out-of-pocket fees for coronavirus testing at an approved laboratory location for all our members who meet the Centers for Disease Control and Prevention (CDC) guidelines for testing. Effective immediately, this approach for COVID-19 testing will apply for members in all of our commercial group and individual products, Geisinger Gold plans, and Geisinger Family; our self-insured or administrative services only (ASO)

employer groups may opt-out of this preventive coverage approach at their discretion.

If you or your clients have any questions or concerns about COVID-19, please visit the CDC website at www.cdc.gov/coronavirus for current news, testing information and prevention guidelines.

For questions about coverage, you clients can call customer care at 800-447-4000, Monday through Friday, 7 a.m. – 7 p.m., and Saturday 8 a.m. – 2 p.m.
